

## Research Development and Innovation Policy

Founded in September 2005, agap2IT is a European organization in the field of Information Systems, Science and Technology. Committed to innovation, agap2IT is focus on creating true value for its Customers, Consultants and other interested parties.

The ability to intervene globally, combined with the team's high experience along with technical, functional and business expertise, it ensures an excellence in response to the most demanding and complex challenges.

Considering the challenges imposed by an increasingly demanding market at a technological level, agap2IT bets on innovation, knowledge and quality as a means of creating benefit and developing existing business areas.

Agap2IT is committed to innovating, in order to provide the scientific and technological community with a significant increase to the current state of the art, as well as, to promote the development of new and differentiating products for its customers.

The LABS department must ensure the fulfillment of this commitment through the following principles:

- Promote the culture of RDI on an ongoing basis, creating the conditions for the development of new knowledge and skills in the company;
- Establish sustainable relationships with innovation and development partners, in order to enhance innovation opportunities;
- Obtain visibility and recognition for our customers as an innovative company with distinctive skills;
- Develop a culture of creativity and innovation, which fosters the generation of ideas and opportunities associated with them.

We are committed to comply with the requirements of NP 4457 and continuously improve the effectiveness of the RDI Management System.

The CEO, General Director, and Executive Director have duly signed the original of this document, in February 2020.